

According to Federal Regulation § 668.43 (b) Institutional Information

(b) The institution must make available for review to any enrolled or prospective student upon request, a copy of the documents describing the institution's accreditation and its State, Federal, or tribal approval or licensing. The institution must also provide its students or prospective students with contact information for filing complaints with its accreditor and with its State approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint.

Alabama
Department of Postsecondary Education
135 S. Union St.
Montgomery, AL 36130
(334) 293-4500
Complaint form:
<http://www.accs.cc/complaintform.aspx>

Alaska
Alaska Commission on Postsecondary Education
Program Coordinator for Institutional Authorization
PO Box 110505
Juneau, AK 99811-0505
(907) 465-6741
Request complaint form from:
EED.ACPE-IA@alaska.gov

Arizona
Deputy Director/Investigator
Arizona State Board for Private Postsecondary
Education
1400 W. Washington St.
Phoenix, AZ 85007
(602) 542-5769
Information on complaint process:
http://azppse.state.az.us/student_info/compliance.asp

Arkansas
ICAC Coordinator
Arkansas Department of Higher Education
114 East Capitol Avenue
Little Rock, AR 72201
(501) 371-2000
Information on complaint process:
<http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf>

California
California Bureau of Private Postsecondary Education
PO Box 980818
W. Sacramento, CA 95798-0818
bppe@dca.ca.gov
Information on complaint process:
<http://www.dca.ca.gov/consumer/complaints.shtml>

Colorado
Degree Authorization Act Officer
Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202
(303) 866-2723
Information on complaint process:
<http://higherred.colorado.gov/Academics/Complaints/default.html>

Connecticut
Office of Financial and Academic Affairs for Higher
Education
61 Woodland Street
Hartford, CT 06105-2326
(860) 947-1801
Information on complaint process:
<http://www.ctdhe.org/POSA/pdf/CP2ComplaintForm.pdf>

Delaware
Delaware Department of Education
401 Federal Street
Dover, DE 19901
(302) 735-4000
www.doe.k12.de.us

District of Columbia
Office of State Superintendent
Education Licensure Commission
810 First Street, NE
Washington, DC 20002
(202) 576-5000
Complaint form:
http://www.osse.dc.gov/seo/frames.asp?doc=/seo/lib/seo/elementary_and_secondary_education/may_2011/complaint_form_4_11.pdf

Florida
Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
(850) 245-3200
Complaint form:
<http://www.fldoe.org/cie/complaint.asp>

Georgia

Georgia Nonpublic Postsecondary Education
Commission

2082 E. Exchange Place #220

Tucker, GA 30084-5334

(770) 414-3300

Information on complaint process:

<http://rules.sos.state.ga.us/docs/392/5/06.pdf>

Hawaii

Hawaii State Department of Education

PO Box 2360

Honolulu, HI 96804

(808) 586-3230

Idaho

State Coordinator for Private Colleges & Proprietary
Schools

Office of the Idaho State Board of Education

650 W. State Street

Boise, ID 83720-0037

(208) 332-1587

Information on complaint process:

http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp

Illinois

Assistant Director for Diversity and Outreach

Illinois Board of Higher Education

431 East Adams

Springfield, IL 62701

(217) 557-7359

Information on complaint process:

<http://www.ibhe.state.il.us/consumerinfo/complaint.htm>

Indiana

Director of Regulatory Compliance

Commission on Proprietary Education

302 West Washington St, Room E201

Indianapolis, IN 46204

(800) 227-5695

Information on complaint process:

<http://www.in.gov/cpe/2329.htm>

Iowa

Iowa College Student Aid Commission

430 East Grand Ave FL 3

Des Moines, IA 50309

877-272-4456

Complaint form:

<https://www.iowacollegeaid.gov/sdrf-start>

Kansas

Director, Private/Out-of-State Postsecondary
Education

1000 SW Jackson, Ste 520

Topeka, KS 66612

(785) 296-4917

Complaint form:

<http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf>

Kentucky

Director of Postsecondary Licensing

Council on Postsecondary Education

1024 Capital Center Drive, Suite 320

Frankfort, KY 40601

(502) 573-1555 ext. 350

Information on complaint process:

<http://cpe.ky.gov/policies/academicpolicies/licensure.htm>

Louisiana

Office of the Attorney General

Consumer Protection Section PO Box 94005

Baton Rouge, LA 70804-9005

(800) 351-4889

Information on complaint process:

<http://www.ag.state.la.us/Article.aspx?articleID=36&atID=0>

Maine

Higher Education Specialist

Maine Department of Education

Augusta, ME 04333

(207) 624-6846

Information on complaint process in Ch. 147:

<http://www.maine.gov/sos/cec/rules/05/chaps05.htm>

Maryland

Consumer Protection Division

Office of the Attorney General

200 Saint Paul Place

Baltimore, Maryland 21202

(410) 528-8662

Information on complaint process:

<http://mhec.maryland.gov/highered/acadaff/mhecstudentcomplaintprocess.pdf>

Massachusetts
Massachusetts Department of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02108
(617) 994-6950
Information on complaint process:
<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

Michigan
Department of Labor and Economic Growth
Office of Postsecondary Services
Proprietary School Unit
201 North Washington Square
Lansing, MI 48913
Complaint form:
<http://www.michiganps.net/complaint.aspx>

Minnesota
Manager, Institutional Registration and Licensing
Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
(651) 259-3975
Information on complaint process:
<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Mississippi
Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211
(601) 432-6372
Complaint form:
<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Missouri
Missouri Department of Higher Education
PO Box 1469
Jefferson City, MO 65102-1469
(573) 526-1577
Information on complaint process:
<http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

Montana
Montana Department of Justice
Office of Consumer Protection
2225 11th Avenue
Helena, MT 59620-0141
(800) 481-6896
Complaint form:
<https://app.doj.mt.gov/apps/Oscar/default.aspx>

Nebraska
Academic Programs Officer
Nebraska's Coordinating Commission for
Postsecondary Education
PO Box 95005
Lincoln, NE 68509-5005
(402) 471-0030
Information on complaint process on page 15 under
Section 18:
<http://nebraskalegislature.gov/FloorDocs/Current/PDF/Final/LB637.pdf>

Nevada
Commission on Postsecondary Education
3663 East Sunset Road, Suite 202
Las Vegas, NV 89120
(702) 486-7330
Information on complaint process:
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

New Hampshire
Coordinator, Dispute Resolution and Constituent
Complaints
New Hampshire Department of Education
101 Pleasant Street
Concord, NH 03301
(603) 271-2299
Information on complaint process:
<http://www.education.nh.gov/legislation/hearings.htm#highered>

New Jersey
New Jersey Commission on Higher Education
PO Box 542
Trenton, NJ 08625
Or
New Jersey Division of Consumer Affairs
124 Halsey Street
Newark, NJ 07102
(800) 242-5846
Complaint form:
<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

New Mexico
Executive Assistant to the Cabinet Secretary
New Mexico Higher Education Department
2048 Galisteo Street
Santa Fe, NM 87505-2100
(505) 476-8404
Information on complaint process:
http://www.hed.state.nm.us/Complaint_3.aspx

New York
New York Office of College and University Evaluation
New York State Education Department 5 North
Mezzanine
Albany, NY 12234
Information on complaint process:
http://www.highered.nysed.gov/ocue/spr/COMPLAIN_TFORMINFO.html

North Carolina
Postsecondary Education Complaints c/o
Assistant Director of Licensure and Workforce Studies
University of North Carolina General Administration
910 Raleigh Road
Chapel Hill, NC 27514
(919) 692-4558
Information on complaint process:
http://www.northcarolina.edu/aa_planning/licensure/resources.htm

North Dakota
North Dakota Attorney General
Consumer Protection and Antitrust Division
1050 E Enterstate Avenue, Suite 200
Bismarck, ND 58503-5574
(800) 472-2600
Information on complaint process:
<http://www.ag.nd.gov/cpat/CPAT.htm>

Ohio
Ohio Board of Regents
30 East Broad Street, 36th Floor
Columbus, OH 43215-3414
(614) 466-6000

Oklahoma
Assistant Vice Chancellor for Academic Affairs
Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
(405) 225-9150

Oregon
Office of Degree Authorization
1500 Valley River Drive, Suite 100
Eugene, OR 97401
(541) 687-7478

Pennsylvania
Division of Higher and Career Education
Pennsylvania Department of Education
333 Market Street
Harrisburg, PA 17126
(717) 783-8228
Information on complaint process:
http://www.portal.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474

Rhode Island
Rhode Island Board of Governors for Higher Education
Shepard Building
80 Washington Street
Providence, RI 02903
(401) 456-6000

South Carolina
South Carolina Commission on Higher Education
Nonpublic Postsecondary Institution Licenseing
1333 Main Street, Suite 200
Columbia, SC 29201
(803) 737-2260
Information on complaint process:
http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf

South Dakota
Office of the Attorney General
Division of Consumer Protection
1302 E Hwy 14, Suite 3
Pierre, SD 57501-8503
(800) 300-1986
For information on complaint process:
<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

Tennessee
Investigations Officer
Tennessee Higher Education Commission
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
(615) 741-0662
Complaint form:
<http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/ComplaintForm.rtf>

Texas
Texas Workforce Commission's Career School
(512) 936-3100
Or
Coordinating Board
Texas Higher Education Coordinating Board
Academic Affairs and Research
PO Box 12788
Austin, TX 78711

Utah
Division of Consumer Protection
160 East 300 South, 2nd Floor
PO Box 146704
Salt Lake City, UT 84114-6704
(801) 530-6601
Information on complaint process:
<http://consumerprotection.utah.gov/complaints/manual.html>

Vermont
Postsecondary Approval Coordinator
Vermont Department of Education
120 State Street
Montpelier, VT 06620
(802) 828-5402
Information on complaint process:
http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf

Virginia
Compliance Manager
101 N. 14th Street, 9th Floor
James Monroe Building
Richmond, VA 23219
(804) 225-3399
Information on complaint process:
<http://www.schev.edu/forms/StudentComplaintInformation.pdf>

Washington
Washington Student Achievement Council
PO Box 43430
Olympia, WA 98504-3430
(360) 753-7869

West Virginia
Director of Academic Affairs
WV Higher Education Policy Commission
1018 Kanawha Blvd., E., Suite 700
Charleston, WV 25301
(304) 558-0261
Information on complaint process:
<https://www.wvhepc.org/resources/133-20.pdf>

Wisconsin
Office Operations Associate
PO Box 8696
Madison, WI 53708-8696
(608) 266-1996
Information on complaint process:
<http://eab.state.wi.us/resources/complaint.asp>

Wyoming
Wyoming Department of Education
2300 Capitol Avenue
Hathaway Building, 2nd Floor
Cheyenne, WY 82002-0050
(307) 777-7690

Students may also send complaints to Northwestern College's Accrediting Agency:

Higher Learning Commission
230 South LaSalle Street, Suite 7-500
Chicago, IL 60604-1411
(800) 621-7440
complaints@hlcommission.org